A Solution for Every Messaging Need

Retarus' services allows users to minimize the challenges of delivering and managing **medical records** and other documents by providing a platform to electronically **send and receive** documents from desktops, applications, and other systems like CRMs, which automate the delivery of medical records and patient documents. The Retarus platform provides specialized services to the healthcare industry, including enhanced security to protect Patient Health Information in compliance with HIPAA and Hi-Tech laws. This provides healthcare organizations with the flexibility to securely distribute virtually any document from any application using a centralized fax and delivery solution.

Retarus Desktop Fax Services

Retarus offers a critical messaging service suite that provides a robust range of solutions that support enterprise faxing needs. With native integrations into email clients, such as Microsoft Outlook, Lotus Notes, Office 365, and Office applications, users can fax patient documents seamlessly from their desktop, thus minimizing errors, maximizing productivity and meeting HIPAA and Hi-Tech compliance standards.

Faxable documents like prior authorizations and prescription refills are transmitted through Retarus, which eliminates error-prone, time consuming and repetitive manual processes.

Desktop Services
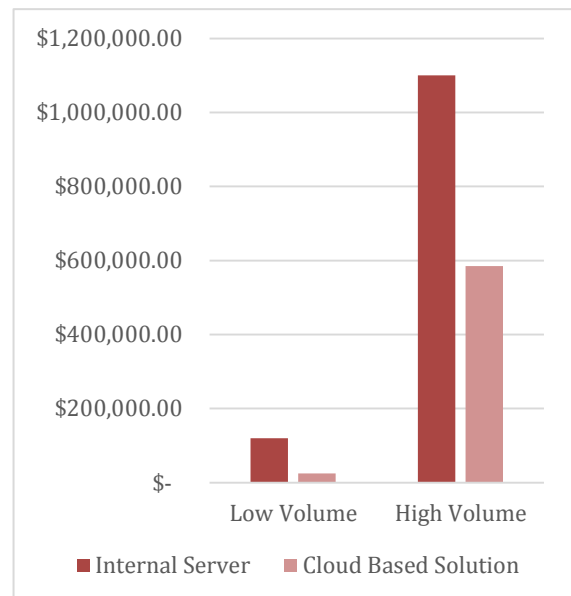
Mail2Fax: Send faxes from any email system

Fax-to-Mail: Receive faxes directly to a desktop or applications

Fax for Exchange/Notes: Native integrated solution for Microsoft Exchange/Lotus Notes

Faxolution for Windows: Send faxes from Microsoft Office or any other Windows application

Typical Scenario
Internal Fax Servers vs. Cloud-Based Solution

Legend: ■ Internal Server   ■ Cloud Based Solution

Managed Services can reduce total cost of ownership by 70% vs. internal infrastructure

Benefits for End Users

- Compliant with HIPAA and HI-Tech regulations
- Sensitive health information (PHI) transmitted to the intended recipient, not left in a shared space. Reduced risk of HIPAA related violations
- Secure and reliable transmissions with Never-Busy technology offers higher deliverability and throughput rates over legacy technology
- Redundant data centers guarantees uptime for clients around the clock
- Detailed transmission reporting via web EAS portal provides optimized delivery, receipt, and tracking of sent and received information for compliance
- Lower operational costs through managed services
- Centralize communications for protected health information
- Accelerate scheduling, follow up and other patient events

Retarus Applications Fax Services

Integrates with any business applications i.e. CRM, ERP, or legacy to send and receive critical messaging documents directly from business applications. Faxable items like test results are transmitted through Retarus through seamless integrations with Healthcare and EMR software.

Faxolution for SAP completely replaces in-house fax services and requires no hardware, software, installation or maintenance. Certified by SAP, this service has the world's largest number of SAP connections – over 3,500 – outside of SAP itself.

Retarus WebExpress

Multi-modal web-based messaging broadcast tool, that enables Marketing, Sales, PR and other departments to send broadcast messages to a distribution list via email, fax, and SMS in a matter of seconds. With WebExpress, communicate investor relations, new product launches and alerts to those throughout your networks.

Retarus SMS Services

Retarus Mail2SMS and **SMS for Applications** allow users to send information from an email account or application to a mobile device. No hardware, software or gateway required. Through Retarus SMS services, send appointment reminders to patients to reduce chances of no-shows.

Retarus E-mail Security

Multilayer technology that provides maximum protection against the most current viruses, malware and spam. In addition, Retarus' E-mail Security provide innovative functions that improve email usability, email management and corporate compliance.

MS Office — network — Mail Server — internet — Retarus Fax Cloud — telephone — Recipient